

MANCHESTER STORM SEASON TICKET APPLICATION INFORMATION **2018/2019 SEASON**

The Manchester Storm ice hockey team are pleased to announce that applications are now invited from those wishing to purchase a season ticket for the 2018/2019 season of Elite League ice hockey.

This year we have revised Season Ticket categories and tickets are available to be purchased in the following categories:

- ❖ Adult = a person aged 22 to 59 years as of 1st September 2018.
- ❖ Child = a person aged 3 to 15 years as of 1st September 2018
- ❖ Concession= Young Adult = a person aged 16 to 21 years as of 1st September 2018. Senior Citizen, person aged over 60 years of age as of 1st September 2018 or registered disabled
- ❖ Family (2 adults & 2 children)
- ❖ Family (2 adults & 1 child)

GAMES INCLUDED ON YOUR SEASON TICKET:

This year's Manchester Storm Season ticket will cover all 31 competitive home games, excluding all Playoff games, cup Quarter final, semi-final and final games.

WHAT YOU NEED TO GIVE US ALONG WITH YOUR APPLICATION FORM:

For ALL Season Ticket applications (new and renewals) this year we require you to provide a photocopy or scanned photo ID and proof of disability (if applicable).

Recognised photo ID is: Driver's license, passport or other form of ID showing your date of birth.

ADDITIONAL INFORMATION:

There are a number of fantastic benefits associated with being a season ticket holder including:-

- ❖ The lowest possible admission prices for Manchester Storm games.
 - ❖ 6 FREE games!
 - ❖ Your personal seat reserved for you for non-season ticket games to enable you to purchase your seats at your leisure up to 90 minutes before face off.
 - ❖ One lucky season ticket holder will have their season tickets personally delivered to them by a Storm player at the start of the season.
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- Early Bird Season tickets can be paid for in one or four instalments as detailed on the prices and payment options sheet.
 - For those people paying by card an administration surcharge of £1 will be charged on every transaction and for those paying by 4 instalments there will be a £4 charge payable for using a credit or debit cards to pay for season tickets. (We do not accept AMEX)
 - Normal admission prices will apply for all games not covered by a season ticket but for all those games, season ticket holders will have their seats reserved for them until 90 minutes before face off. We do, however, reserve the right to vary this time period from time to time.
 - Season tickets will be transferable in that they can be used by someone else of the same category. Standing tickets are available but there is no further reduction in price.
 - Season tickets **cannot** be booked in Blocks 117/116/115

- There will be a charge of £30 to replace any lost season tickets. (at management discretion)
- We will make every effort to place your application as close as possible to the seats you request on your form but if there is any difficulty we will contact you to discuss so please ensure that you include your email address and/or phone number on the application form.
- Existing season ticket holders have priority on renewing their existing seats until Wednesday 30th may 2018, thereafter all reserved seats will be released and will be available on a first come, first served basis.
- Any seat not currently held by a season ticket holder can be purchased immediately and will be dealt with on a 1st come 1st served basis..
- If you are a new applicant, please visit us in the arena or e-mail us at seasonticket@storm-office.com and to check latest seat availability go to the website.
- Please note that we are unable to reserve seats ahead of receiving an application form and payment.
- Full terms and conditions can be found on the Manchester Storm website

In applying for a season ticket, you recognise and accept that Manchester Storm have the right to :-

- ❖ Offer special promotions during the course of the season, which may or may not alter the relative value of the season ticket.
- ❖ Remove any section of seating from use at any time, for any reason, without penalty
- ❖ Reschedule season ticket games or substitute alternative fixtures

Key Dates :-

- Season tickets are on sale NOW to new applicants and existing season ticket holders.
- Current season ticket holders have until Friday 16th march 2018 to renew their current seats.
- To qualify for the early bird price, you must have booked and paid in full OR the first instalment by 5pm on Friday 30th April 2018.

We look forward to receiving your completed application form in due course and we thank you for your continued support in what is surely going to be another exciting season of top level ice hockey!